

METAL CARE GUIDE

VonShef[®]

PLEASE READ ALL INSTRUCTIONS CAREFULLY AND RETAIN FOR FUTURE REFERENCE.

BEFORE FIRST USE

Before using your metalware for the first time, remove all packaging, stickers and labels from the product and store or dispose of safely.

Wash all metalware items thoroughly in warm, clean, soapy water with a soft cloth and mild detergent. Dry thoroughly using a clean, dry cloth or paper towel.

Never allow your metalware to air-dry naturally as this can tarnish the surface.

IMPORTANT CARE & USE

Your metalware is **NOT** suitable for use in a dishwasher.

Your metalware is **NOT** suitable for oven use.

Your metalware is **NOT** suitable for use in microwave ovens.

Your metalware is **NOT** suitable for deep or shallow frying.



NEVER handle hot metalware. **ALWAYS** use a suitable heat-resistant oven glove, grasping the metalware firmly by the handle(s) where possible.

NEVER subject metalware to sudden temperature changes as this will damage your metalware.

NEVER use sharp or metal utensils, knives or implements with your metalware. To protect your metalware, we recommend using silicone, heat-resistant plastic or wooden tools.

Sharp knocks, impact or dropping your metalware can cause damage. Do not use damaged metalware.

CLEANING & STORAGE

ALWAYS wash your metalware after each use. Wash in warm, clean, soapy water with a mild detergent and soft sponge. Dry thoroughly afterwards.

NEVER use the metalware to store food. Residue, salts, sugars and acids released by food can damage your metalware.

ALWAYS allow the metalware to cool fully before attempting any cleaning or storage.

Do not immerse in, or fill with, cold water when hot.

DO NOT use any metal, harsh abrasive or very stiff pads/washing up brushes, or abrasive cleaning agents on ANY of the surfaces.

Stubborn stains can be removed using a suitable non-metallic scouring pad.

Salt spots, tarnishing and stains can be removed using mild detergents specially formulated for cleaning metalware and similar items. Wash your metalware thoroughly after use of such products.

It is recommended that you place a paper towel between metalware if stacking to prevent damage to the surfaces.

CUSTOMER SERVICES

If, for any reason, your product proves to be unsatisfactory, please contact **hello@domu.co.uk** or **usasupport@domubrand.com**

DISPOSAL INFORMATION

Please recycle where facilities exist. Check with your local authority for recycling advice.

WARRANTY

To register your product and find out if you qualify for a free extended warranty, go to:

www.VonShef.com/warranty

Please retain a proof of purchase receipt or statement as proof of the purchase date.

The warranty only applies if the product is used solely in the manner indicated in this Care Guide and all instructions have been followed accurately. Any abuse of the product or the manner in which it is used will invalidate the warranty.

Returned goods will not be accepted unless re-packaged in its original colour box and accompanied by a relevant and completed returns form. This does not affect your statutory rights.

No rights are given under this warranty to a person acquiring this product second-hand or for commercial or communal use.

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